**COVID-19 Safety Measures for our Guests**

As of June 5, 2020 the State of Hawaii provided the following COVID-19 information via its website, https://health.hawaii.gov/docd/files/2020/01/2019\_nCoV\_FAQ.pdf:

“At this time, our best research shows that COVID-19 is spread in the following ways:

* It spreads between people who are in close contact with one another (within 6 feet).
* The virus travels through respiratory droplets produced when an infected person coughs, sneezes, or talks.
* These droplets can land in the mouth or nose of someone nearby or possibly inhaled into the lungs.
* COVID-19 may spread like this even if the infected person is not showing symptoms.
* There is evidence that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose or possibly eyes; however, this is not thought to be a main way the virus spreads, but we are still learning.” (pg.2)

Your vacation unit has been cleaned and prepared for you in the spirit of Mālama. Mālama is a Hawaiian value meaning to care for or to serve.

In addition to a standard cleaning, your vacation unit has received Enhanced Cleaning, informed by the CDC, to address the greatest COVID-19 risk areas.

1. **To address the risk associated with the possibility that Respiratory Droplets may be in the air, one or more of the following has been used:**
	1. ***The unit has remained empty for more than 18 hours. Research has shown that that respiratory droplets fall to the ground within three hours. 18 hours gives time for the remainder to fall and deteriorate so they lose their strength. In addition, the unit’s windows and doors were opened during cleaning to further dissipate any droplets. When the situation does not allow 18+ hours between guests, one of the following alternatives was utilized.***
	2. ***The use of UV-C light wave technology to destroy the virus’s ability to replicate.***
	3. ***The use of IWave technology installed in the Mini-Split AC or HVAC system to clean the air of contaminates,***
	4. ***The use of Electrostatic technology to spray and sanitize the air and all surfaces of the unit.***
2. **To address the less-concerning risk that arises from Touching Surfaces or Objects that may have the virus on them, the following has been used.**
	1. ***All of the above methods which clean the air will also provide sanitizing for surfaces.***
	2. ***Your cleaner has also used a virus killing cleaner approved by the CDC to sanitize all high-touch surfaces such as phones, door knobs, light switches, remote controls, sinks, countertops, bathrooms, etc.***

**Although these extra measures have been taken, no guarantee can be made that our guests will not contract the virus during their stay on Maui.**

**Please exercise caution and use prevention measures during your stay.**

**COVID-19 Prevention during your Stay**

**Because the primary method of spreading of the virus involves receiving respiratory droplets from infected persons, your primary prevention measures should focus on:**

1. ***Practice social distancing.***
* ***Keep at least six feet away from other people (about two arms’ length), to keep droplets away from each other when speaking, coughing, or sneezing.***
* ***Avoid groups of more than a few people.***
1. ***When out in public or around other people, consider wearing a cloth facial covering.***
2. ***Most places of business in Hawaii require wearing a facial covering to enter.***
3. ***Avoid touching your face with unwashed hands.***

**Secondarily even though spread through touching a surface on which the virus droplets have landed or that have been touched by those who are sick with the virus is not, at this time, considered to be the primary method by which the virus spreads, it is still considered wise to practice the following:**

1. ***The preferred method to clean hands is to wash them frequently using soap and water for at least 20 seconds. Wash frequently but especially when returning from public places, after using the bathroom, before eating, and after blowing your nose, coughing or sneezing.***
2. ***If soap and water are not available (e.g. when in public) use hand sanitizers.***
3. ***Clean surfaces in your unit daily with soap and water and then with disinfectant provided.***

**When using common areas such as pools, tennis courts, etc. follow posted safety rules.**

**It is recommended that all guests visit their county COVID-19 website for current government guidelines. Maui:** [**https://www.mauicounty.gov/2370/COVID-19-Coronavirus-Information**](https://www.mauicounty.gov/2370/COVID-19-Coronavirus-Information)**.**

***Should you believe that you may have symptoms of COVID-19 during your stay, please first* CALL *a medical clinic such as one of those listed below. They will provide current guidance on how you should proceed and help you schedule a test if it is determined that you need one. Please also contact (property owner or manager) and keep (him/her/them) informed so that additional enhanced cleaning may be used after your departure to protect the next guests.***

***Symptoms include the following: \*Mild to severe respiratory illness \* Cough • Fever • Shortness of breath or trouble breathing • Chills • Muscle pain • Sore throat • New loss of taste or smell \****

***Some patients may not report fever, especially the very young, elderly, immunosuppressed, and people taking certain fever-lowering medications.***

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